



Please email to
atyourservice@shahzadtc.com
for nomination and payment details

Shahzad Training & Consulting International (STCI)

MD's Office:

P.O. Box 231719, Riyadh
11321, Saudi Arabia.
Fax: +966 (11) 2050081
Mobile: +966 (56) 5103286
md@shahzadtc.com
www.shahzadtc.com

Registered Office:

E-29 Block 4, Gulshan Iqbal,
Karachi, Pakistan
Tel: +92 (21) 32438164
Fax: +92 (21) 34960459

Trainer

Ahsan S. Razaq, Managing Director STCI, possess over 23 years of work experience in Supply Chain Management from companies like Procter & Gamble, Henkel, and Olayan Group in Pakistan and GCC. During his tenure at Olayan Group, his responsibilities included providing supply chain operational excellence support, centrally purchasing commonly purchased non-productive items, dealing with key customers for FMCG sectors and supporting implementation of Quality, Health & Safety and Environment (QHSE) management systems for all Olayan group operating companies. Prior to joining Olayan, Ahsan held the following positions of Planning & Purchasing Director, Riyadh, Saudi Arabia, for Henkel Saudi Arabia, and several supply chain position with Procter & Gamble (P&G) in Pakistan and Saudi Arabia. Ahsan studied Mechanical Engineering at Kansas State University, Kansas, USA and completed his Bachelor's Degree in 1992 and Master's degree in 1993. Ahsan is also certified auditor for Quality Management System (ISO 9001), Occupational Health & Safety Management System (ISO 18001) and Environmental Management System (ISO 14001).



Language: English

Duration: 1 ¾ - 2 Days

Target Audience: Those involved in fleet/transportation/distribution activities, both at the operational and supervisory/managerial levels

Supply Chain Management

Smart Supply Chain:

A smart supply chain setup is one that increases Sales and Reduces Inventory and System Cost. This requires an in-depth business analysis and a corresponding organization.

Components of Smart Supply Chain:

Supply chain has a wide scope; from determining the market demand to physical delivery of the product to the shelf.

1. Supply Chain Analysis & Setup
2. Supply Chain Organization
3. Integrated Planning
4. Demand Planning
5. Supply Planning
6. Logistics, Warehousing and Order, Shipping, and Billing (OSB)
7. Purchasing

Transportation & Distribution Management

Training Objectives:

- Apply the procedures and techniques needed for the effective management of a fleet (trucks, cars, buses and material handling equipment).
- Plan and implement effectively all activities related to fleet management and distribution.
- Manage the organization, personnel, and operational requirements for a successful transportation/distribution department.

Program Outline:

Fleet and Transport Management

- Definitions of Fleet Management
- Objectives and Costs of Fleet Management
- Opportunities and Constraints in the Arab World

Superior User/Customer Service

- What Is Customer Service in a Fleet Environment?
- The Secret of Superior Service
- Qualifying Contractors
- Dealing with Suppliers and Contractors

Vehicle Management

- Vehicle Selection Criteria
- Own or Contract Analysis
- Optimizing Costs
- Managing Vehicle Replacement
- Vehicle Specifications and Inventory System
- Preventive and Corrective Maintenance

Loss Control/Safety Management

- Safety Hazards in Fleet and Workshop Operations
- Planning for and Controlling Safety

Transportation and Distribution Management

- Tracking and Monitoring Vehicles
- Selection of the Best Mode of Transport
- Structuring Distribution Routes

Managing the Fleet Organization

- Leading, Training and Motivating the Team
- Budgeting and Cost Control
- Key Performance Indicators
- The Balanced Scorecard of Fleet and Transport
- Performance Evaluation and Improvement

Workshop Management

- Workshop Layout and Tools
- Manpower Efficiency